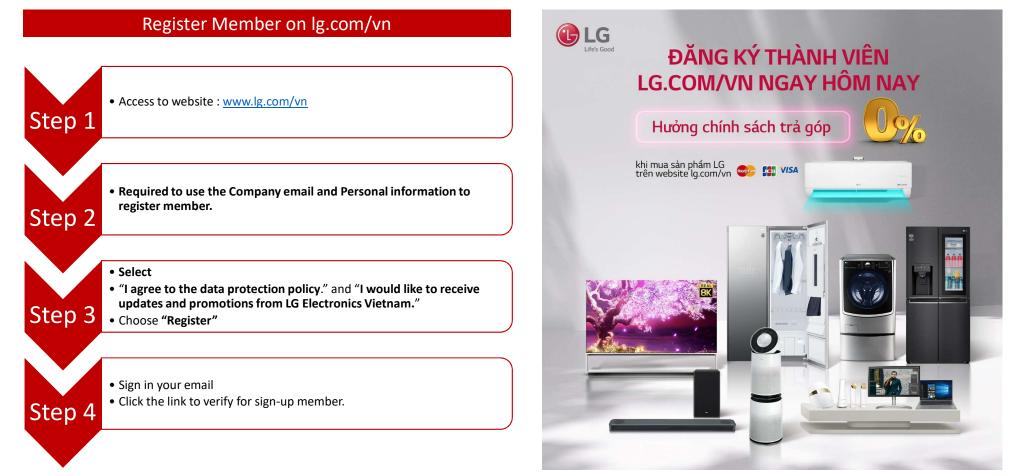




# **GUIDELINE TO SIGN UP ACCOUNT ON LG.COM/VN AND UPGRADE TO VIP MEMBER**



## GUIDELINE TO REGISTER MEMBERSHIP ON LG.COM/VN



## **GUIDELINE TO UPGRADE TO VIP MEMBER**

Step 1: Choose "Sign in"								Step 4: Select to agree the policy and click "JOIN THE VIP PROGRAM"							
LG Life's Good	LG ThinQ AUDIOVISUAL EQUIPMENT	HOUSEHOLD	INFORMATICS PRODUCTS	AIR CONDITIONING & AIR SOLUTIONS	BEAUTY	SUPPORT	Click here 🗪	Enterprise 옷 낥 Q	LIG LIFES Good	LG ThinQ AUDIOVISUAL EQUIPMENT	HOUSEHOLD ELECTRICAL APPLIANCES	INFORMATICS PRODUCTS	AIR CONDITIONING & AIR SOLUTIONS	BEAUTY EQUIPMENT SUPPOR	Enterprise
Step 2: Input email and password which is registered successfully									My account My order		Welcome to VIP Shop Terms and conditions of the VIP program				
Log in Please login to view your registered LG products and recent login activity *Required Fields									List of promo codes Address Manage returns Upgrade to VIP program	m by domain name	Buying and setting is not allowed on this vebsite. (Article 1.3 - General Terms and Conditions). We reserve the right to prevent acts of buying and setting, including but not limited to, measures such as canceling orders, fixeding accurits as soon as it is discovered without notifying the Customer.				

LOG IN	REGISTER NOW!
Password * Password	(3) Exclusive price Get extra 2% off on every order.
Remember my email	Welcome Coupon           1 %         Get 5% off your first order when you join.
eg lg@domain.com	Join LG's membership program to receive exclusive offers.

### Step 3: Choose "Click here to upgrade your account"

Please enter your email and password to login

Email account \*

	LG TNeQ										
Ufe's Good	AUDIOVISUAL EQUIPMENT	HOUSEHOLD ELECTRICAL APPLIANCES	INFORMATICS PRODUCTS	AIR CONDITIONING & AIR SOLUTIONS	BEAUTY EQUIPMENT	SUPPORT		<b>⊥</b> ₩ Q			
HOME PAGE / My LO	3										
			Mi** L	*'s My LG A	ccount	t					
			View your personal inf	formation, registered products a	and recent login ac	tivity.					
	Personal information SEE DETAI										
	Name	Mi** L*									
	Email account	minh.**@lge.com									
	Telephone	09174****									
	Address	No data									
_											

Membership benefits

#### Enterprise LG ThinQ 🔁 LG AUDIOVISUAL HOUSEHOLD ELECTRICAL INFORMATICS AIR CONDITIONING & AIR BEAUTY SKQ SUPPORT EQUIPMENT APPLIANCES PRODUCTS SOLUTIONS EQUIPMENT My account My order List of promo codes Congratulations! Address Manage returns Your account has been upgraded to VIP

Click here 
Click

Click here 📫 🛛 I have read and agree to the VIP Program's Privacy Policy.

VIP Program Privacy Policy

Step 5: Re-login to complete the upgrade to VIP member.

You need to log in again to start shopping with your VIP account.

In addition to our General Privacy Policy and cookie policy, we collect your company name using your email address domain name when you upgrade your account to a VIP account to offer exclusive VIP pricing for

Click here 🛛 👄

JOIN THE VIP PROGRAM

# CONTACT INFORMATION

## **General information:**

- Genuine product, nationwide warranty.
- ✤ Activate electronic warranty after 14 days from the date of receipt of products.
- ✤ Nationwide freeshipping from 3 to 7 days after payment successfully.
- Free installation from 1 to 3 days after successful delivery (products are applied free installation as the attached excel file according to the program that LG sends to our partners monthly). Installation is done by a 3rd party designated by LG.
- Electronic invoice is automatically sent to email that you use to purchase.
- Contact information: 1800-1503 (Working hours: Form Monday to Friday 8:00am to 21:00pm, Saturday and Sunday 8:00 am to 17:30pm)
- To ask about order information that you paid successfully: 1800- 1590 (Working hours: From Monday to Friday 8:00am to 17:30pm)
- ✤ In urgent case, please use email that you use to purchase to send to: onlinebrandshop.lg@lge.com.
- Support 0% interest installment within 3 or 6 month, except banks with separate regulations such as FE credit and MSB.
- 15 days return goods (based on brand's policy)

Note: This is LG's welfare policy for employees of LG Group and LG's partners, so it is strictly forbidden to buy and resell to dealers or on internet channels for personal gain. This affect to LG's reputation with customers of LG supermarkets, dealers and distributors.