

**ĐĂNG KÝ THÀNH VIÊN LG.COM/VN
NGAY HÔM NAY**

Hưởng chính sách trả góp

0%

khi mua sản phẩm LG trên website lg.com/vn



GUIDELINE TO SIGN UP ACCOUNT ON LG.COM/VN AND UPGRADE TO VIP MEMBER



GUIDELINE TO REGISTER MEMBERSHIP ON LG.COM/VN

Register Member on lg.com/vn

Step 1

- Access to website : www.lg.com/vn

Step 2

- Required to use the Company email and Personal information to register member.

Step 3

- Select
- "I agree to the data protection policy." and "I would like to receive updates and promotions from LG Electronics Vietnam."
- Choose "Register"

Step 4

- Sign in your email
- Click the link to verify for sign-up member.



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Payment logos: Mastercard, JCB, VISA

GUIDELINE TO UPGRADE TO VIP MEMBER

Step 1: Choose “Sign in”



Step 2: Input email and password which is registered successfully

Log in

Please login to view your registered LG products and recent login activity

* Required Fields

Please enter your email and password to login

Email account *

eg lg@domain.com

☒ Remember my email

Password *

Password

LOG IN

[Forgot password?](#)

Membership benefits

Join LG's membership program to receive exclusive offers.

Welcome Coupon
Get 5% off your first order when you join.

Exclusive price
Get extra 2% off on every order.

REGISTER NOW!

Step 3: Choose “Click here to upgrade your account”

HOME PAGE / My LG

Mi L*'s My LG Account**

View your personal information, registered products and recent login activity.

Personal information [SEE DETAILS >](#)

- Name: Mi** L*
- Email account: minh.**@lge.com
- Telephone: 09174*****
- Address: No data

[Click here to upgrade your account](#)

Step 4: Select to agree the policy and click “JOIN THE VIP PROGRAM”

Welcome to VIP Shop

Terms and conditions of the VIP program

☒ I have read and agree to the VIP Program Terms & Conditions.

VIP Program Privacy Policy

☒ I have read and agree to the VIP Program's Privacy Policy.

JOIN THE VIP PROGRAM

Step 5: Re-login to complete the upgrade to VIP member.

Congratulations!

Your account has been upgraded to VIP

You need to log in again to start shopping with your VIP account.

CONTACT INFORMATION

General information:

- ❖ Genuine product, nationwide warranty.
- ❖ Activate electronic warranty after 14 days from the date of receipt of products.
- ❖ Nationwide freeshipping from 3 to 7 days after payment successfully.
- ❖ Free installation from 1 to 3 days after successful delivery (products are applied free installation as the attached excel file according to the program that LG sends to our partners monthly). Installation is done by a 3rd party designated by LG.
- ❖ Electronic invoice is automatically sent to email that you use to purchase.
- ❖ Contact information: 1800-1503 (Working hours: From Monday to Friday 8:00am to 21:00pm, Saturday and Sunday 8:00 am to 17:30pm)
- ❖ To ask about order information that you paid successfully: 1800- 1590 (Working hours: From Monday to Friday 8:00am to 17:30pm)
- ❖ In urgent case, please use email that you use to purchase to send to: onlinebrandshop.lg@lge.com.
- ❖ Support 0% interest installment within 3 or 6 month, except banks with separate regulations such as FE credit and MSB.
- ❖ 15 days return goods (based on brand's policy)

Note: This is LG's welfare policy for employees of LG Group and LG's partners, so it is strictly forbidden to buy and resell to dealers or on internet channels for personal gain. This affect to LG's reputation with customers of LG supermarkets, dealers and distributors.